

## TERMS and CONDITIONS – BESPOKE COMMISSIONS

Congratulations on beginning your bespoke garment journey with Edith Cattell, who will work with you to create your perfect garment.

Although signing a contract may feel formal, it helps ensure that your emotional and financial trust in EMK Cattell Dressmaker is clearly understood and respected for everyone's benefit.

### **Consultation fees for commissions**

- All consultations will only take place by appointment.

A quality initial consultation is the most important part of the process to enable yourself and EMK Cattell Dressmaker to truly understand what we are trying to achieve. As this part of the process takes time to achieve quality results, EMK Cattell Dressmaker charges a standard fee for the initial consultation of £50 and is non-refundable.

### **Consultations and their locations**

- All consultations will only be undertaken at EMK Cattell Dressmakers's studio in Cosby.
- Following your initial consultation and agreeing to EMK Cattell Dressmaker undertaking your commission, several further consultations (fittings) will take place, to include. Toile, Main fabric and Collection fittings as a minimum and, are essential to ensure your bespoke garment meets your design requirements and expectations. The timings, type of and quantity of fittings will be advised by EMK Cattell Dressmaker as the commission progresses.
- Any delay in attending a scheduled appointment should be notified to EMK Cattell Dressmaker at the earliest possible time. Depending on the forecasted delay and EMK Cattell Dressmaker's work commitments, this may result in the appointment being cancelled and rescheduled.
- Failure to attend any scheduled appointment without advanced notice to EMK Cattell Dressmaker will incur a charge of £50.00 being invoiced to the client.

## **Estimates, Quotations and Payment terms**

- During or shortly after the initial consultation, you will receive a verbal estimate of the commission cost and timescale. This estimate will be confirmed by email and/or text message. Estimates are provided because the availability and market price of quality fabrics may fluctuate.
  
- The estimate provided by EMK Cattell Dressmaker is valid for 30 days from the initial consultation. After this period, a revised estimate may be issued if you choose to proceed with your commission.
  
- Payment for your commission is made in stages, as outlined below:
  - o First payment – Once you accept the estimate, please confirm your acceptance by email and/or text message to EMK Cattell Dressmaker and pay a deposit of 50% of the agreed estimate. Your commission will begin once the deposit has been received.
  
  - o Second payment – A further payment of 50% of the outstanding balance is due once the main fabric fitting takes place.
  
  - o Final payment – Payment of the remaining balance is due when your garment is collected.

EMK CATTELL DRESSMAKER

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